

## BCM Academy Statement to Protocol &amp; Regulations IV (update X)

Issue Concerned : Pandemic Corona Virus SARS-COVID-19, (Stage -VII)

BCM Academy  
June, 03, 2020Email Address | [PS@BCMUniversity.nl](mailto:PS@BCMUniversity.nl)Website | [www.BCMUniversity.com](http://www.BCMUniversity.com)Protocol Activation/Utilization BCM Academy  
Pandemic Corona Virus SARS-COVID2-19 COVID-19)

|               |                                                                                                                                 |
|---------------|---------------------------------------------------------------------------------------------------------------------------------|
| Start date    | : December 19, 2019 (insight)                                                                                                   |
| Updates (rev) | : January 15-30 (2020), February , 04-22, March 02-16 ,18, 25(2020), April 01, 06, 15, 25, May, 07, updated per May,11,23, (20) |
| Latest Rev    | : 03-06-2020 (latest id: 05385/96XAD)                                                                                           |

NL

BCM Academy stelt eisen en behoud aanpassing van diensten overeenkomstig beleid en voorziet daarinbinnen treffende maatregelen vanwege Corona, SARS COVID-19 per laatste 03 Juni 2020. Als onderdeel daarvan hanteren wij onverminderd strikte opvolging volgens procedures, regulier Business Continuity Management Systeem (BCMS) aangevuld met laatste geldende richtlijnen en volgens overheden actief gehouden.

BCM Academy maakt deel uit van primaire dienstverlening,  
blijft 24/7 beschikbaar voor specifieke en 'eigen cliënten'

Aanpassingen vanaf 03 Juni 2020 (CET 14.00 uur) Actief:

- I. Kennis deling en leergangen, Insights en groepsdeel samenstellingen K&I (kennis & Innovatie) worden volgens richtlijnen uitgevoerd. Dit zowel binnen klantomgeving en binnen BCM Academy 'Insight Centers'.
- II. Engagement, primair clientproces blijft regulier uitgevoerd worden volgens richtlijnen. Communicatie 'op afstand'. (protocol en werkwijze is actief).
- III. CMTrails worden volgens Normenkaders, ook vanaf 3<sup>e</sup> juni, uitgevoerd conform opdracht/inzet. Informatie en Communicatie volgens afgepaste uitvoering en regelgeving. Digitale transmissie is onderdeel.
- IV. BCM Academy hanteert strikte regels binnen 'pand eigen' omgeving en haar primaire staf (Skeleton Staff) preventief en recursief observeren/controleren.
- V. GRC (Governance, Risk & Compliance) protocollen worden onverminderd actief gehouden.
- VI. BCM Academy 'After 'Heat is Gone®' scenario's blijven onverminderd inzet van diensten.

ENG

BCM Academy sets requirements and maintains adaptation of services in accordance with policy and provides for appropriate measures on the basis of Corona, SARS COVID-19 as of 03 June 2020. As part of this, we continue to apply strict follow-up procedures, regular Business Continuity Management System (BCMS) supplemented with latest applicable guidelines and kept active according to authorities.

BCM Academy is part of primary services,  
remains available 24/7 for specific and "own clients"

Adjustments from 03 June 2020 (2:00 PM CET) Active:

- I. Knowledge sharing and courses, Insights and group part compositions K&I (knowledge & Innovation) are carried out according to guidelines. Both within customer environment and BCM Academy "Insight Centers".
- II. Engagement, primary client process continues to be carried out regularly according to guidelines. Remote communication. (protocol and working method is active).
- III. CMTrails are executed according to Standards Frameworks, also from 3rd June, in accordance with assignment / commitment. Information and Communication according to appropriate implementation and regulations. Digital transmission is part.
- IV. BCM Academy applies strict rules within its 'premises' environment and its primary staff (Skeleton Staff) preventively and recursively observe / check.
- V. GRC (Governance, Risk & Compliance) protocols are kept active.
- VI. BCM Academy "After" Heat is Gone® "scenarios continue to use services.

Aldus, en getekend Juni 03-2020, Thus, and signed, Junei, 03 '-2020.

